



Berlin Buzzwords

Querying Elasticsearch with Deep Learning to Answer Natural Language Questions

Sebastian Blank, Hans-Peter Zorn

Berlin, 2019-06-17



Sebastian Blank

Data Scientist @ inovex

 @SbstnBlank



Hans-Peter Zorn

 @data_hpz



Dr. Florian Wilhelm

 @FlorianWilhelm



Prof. Dr. Achim Rettinger
Universität Trier

Agenda

1. Use Case
2. Approach
3. Results
4. Learnings

Use Case

Voice Control will shape our lives



“You will be able to do pretty much anything via voice command.”

Elon Musk about Teslas Model 3

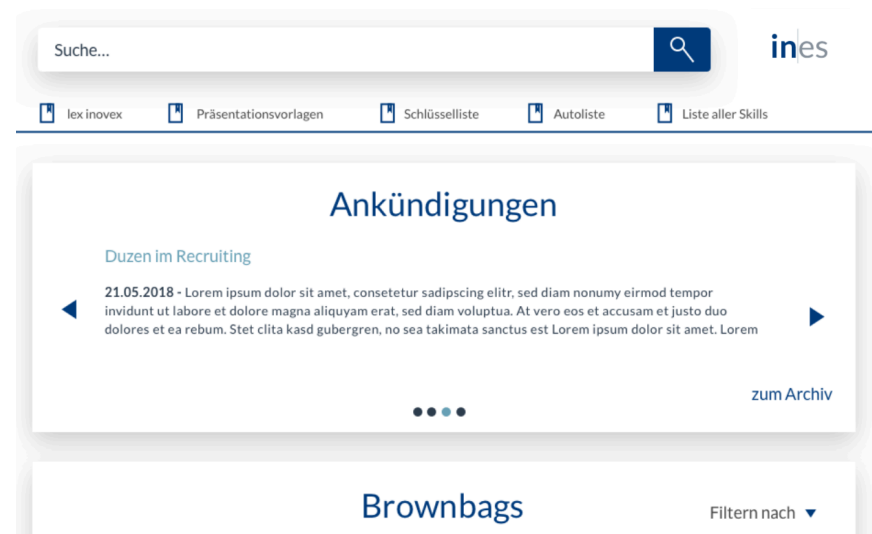
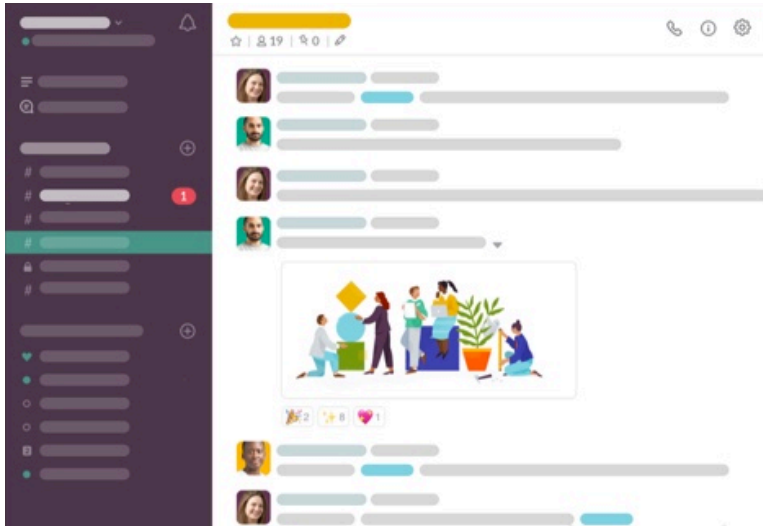


„Speech is going to be the interface at home.“

Kenn Harper,
Nuance Communications



How it started



Conversations require background information

Who is the president of the United States?

Which customers received a coupon and used it in our shop?

Who starred in Avatar?

What appointments do I have tomorrow?



Query languages impede access to information



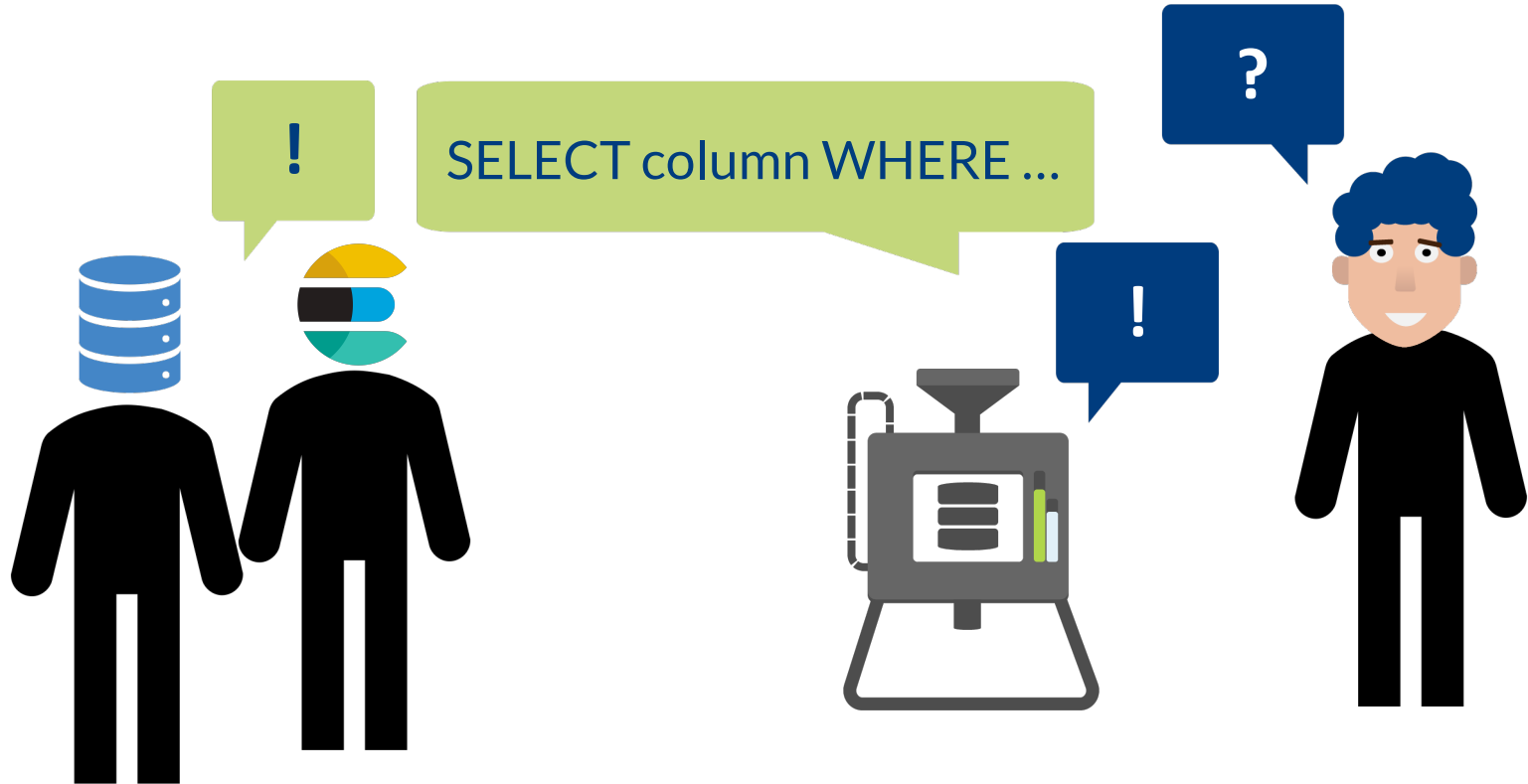
Leveraging DL to overcome this barrier

› Hard lookup

› Soft lookup



Hard lookup

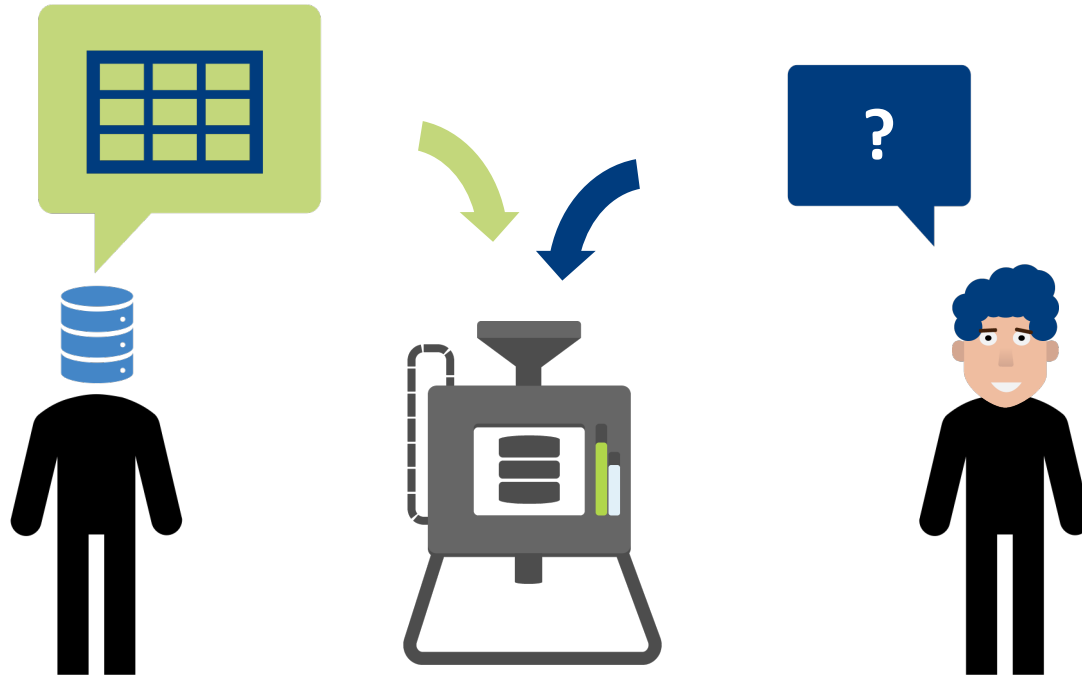


How to access a database with natural language?

- › Hard lookup
 - › interpretable (+)
 - › existing API (+)
 - › **non-differentiable (-)**
 - › not end-to-end trainable (-)
 - › labelling is costly (-)



Soft lookup



Soft lookup



How to access a database with natural language?

› Hard lookup

- › interpretable (+)
- › existing API (+)

- › non-differentiable (-)
- › not end-to-end trainable (-)
- › labelling is costly (-)

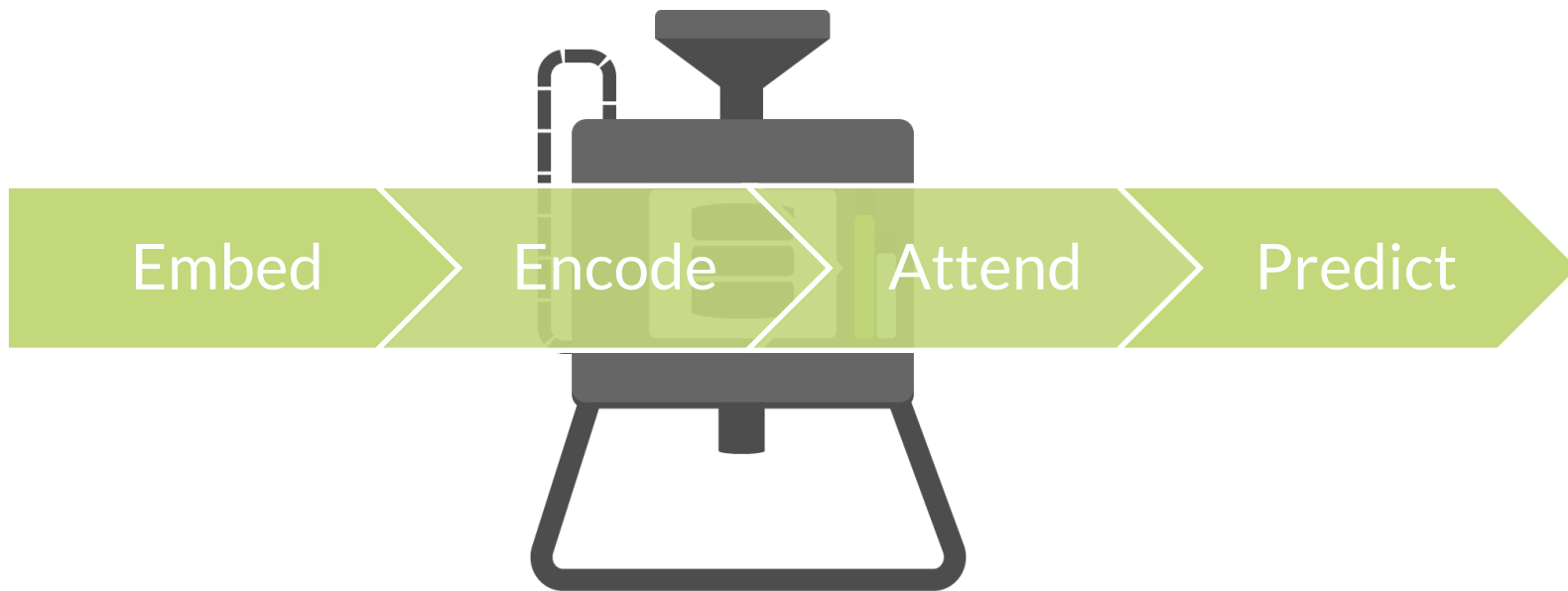
› Soft lookup

- › end-to-end trainable (+)
- › hard to interpret (-)
- › impeded by security & privacy issues (-)
- › capacity (-)



Approach

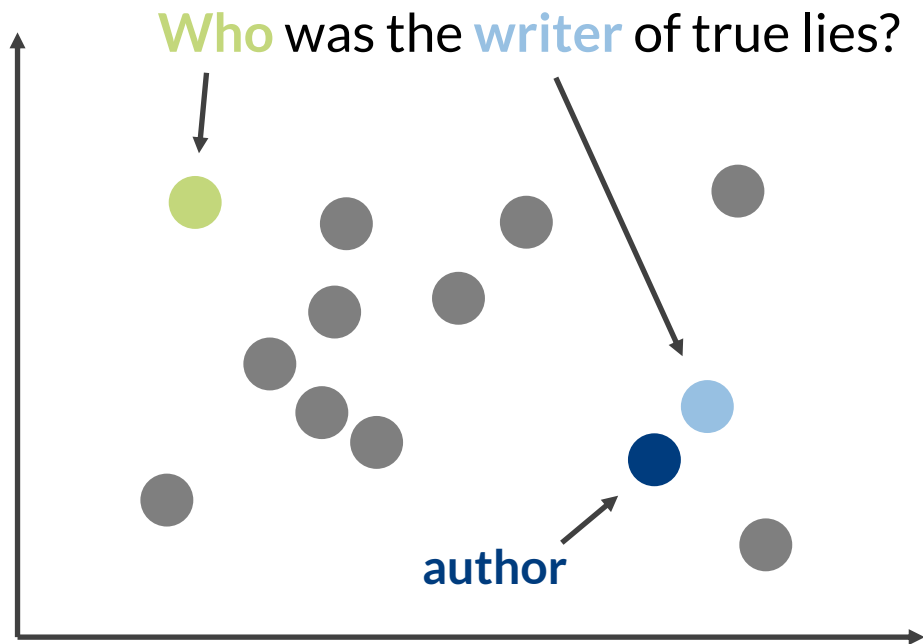
Let's build this machine



Embedding



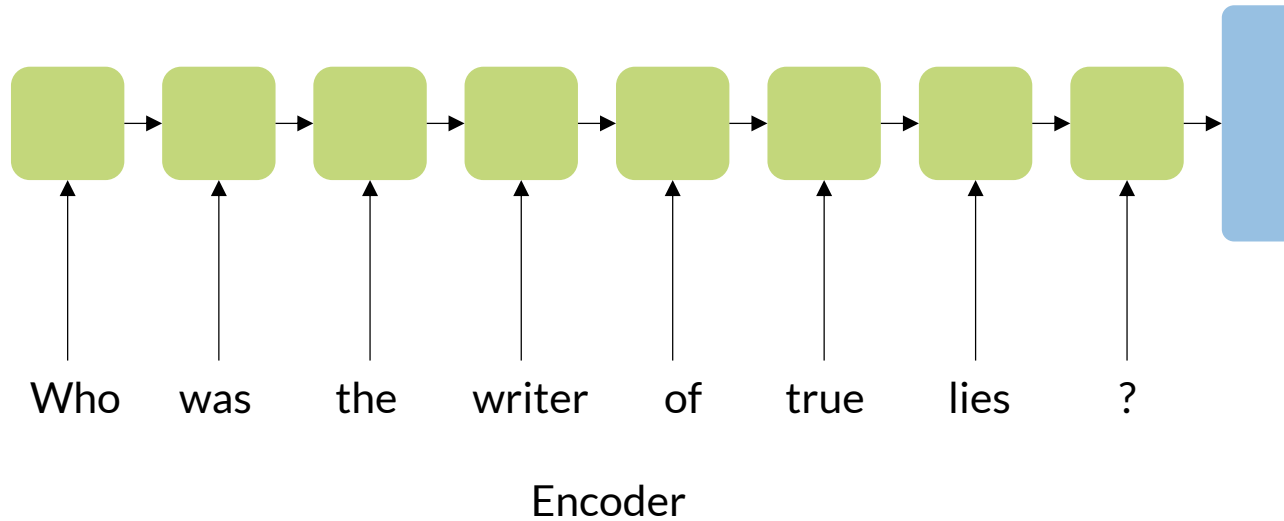
Representing words as continuous vectors



Encoder

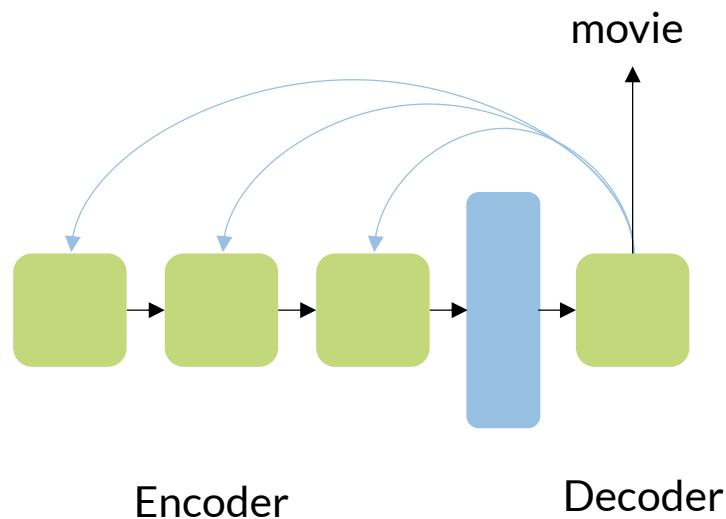


Creating a context representation of a sequence



Decoding with Attention

Focussing on important subsets of the input



Pointer Network

[...] where v , W_s and W_t are trainable parameters and a decoder hidden state h_t is scored against an encoder hidden state \bar{h}_s . **Pointer attention significantly decreases the output space** and therefore reduces [...]

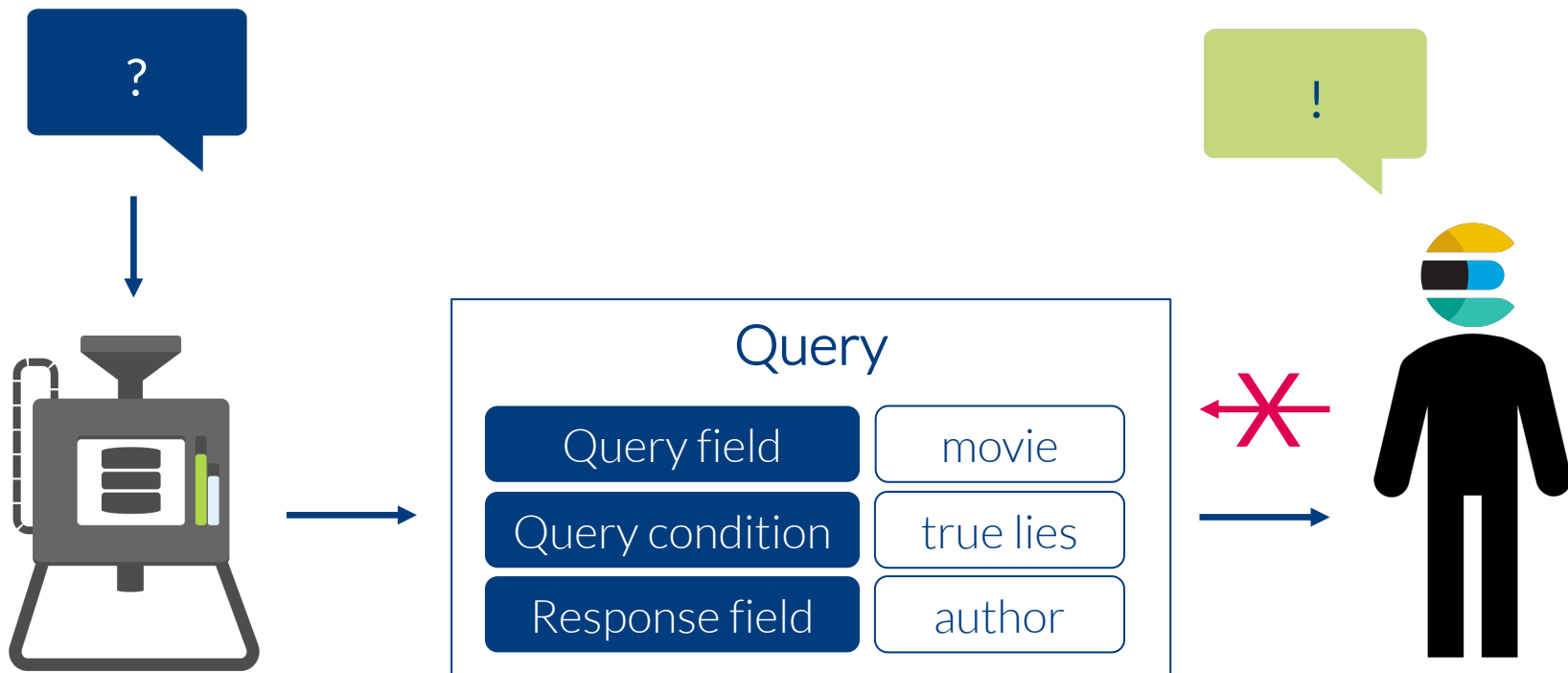
Training Procedure

For our benchmark, we implement PointerNet with a **bidirectional two-layer LSTM as encoder** and a **unidirectional two-layer LSTM as decoder**, where all recurrent layers consist of 100 units. [...]

Filling the query template

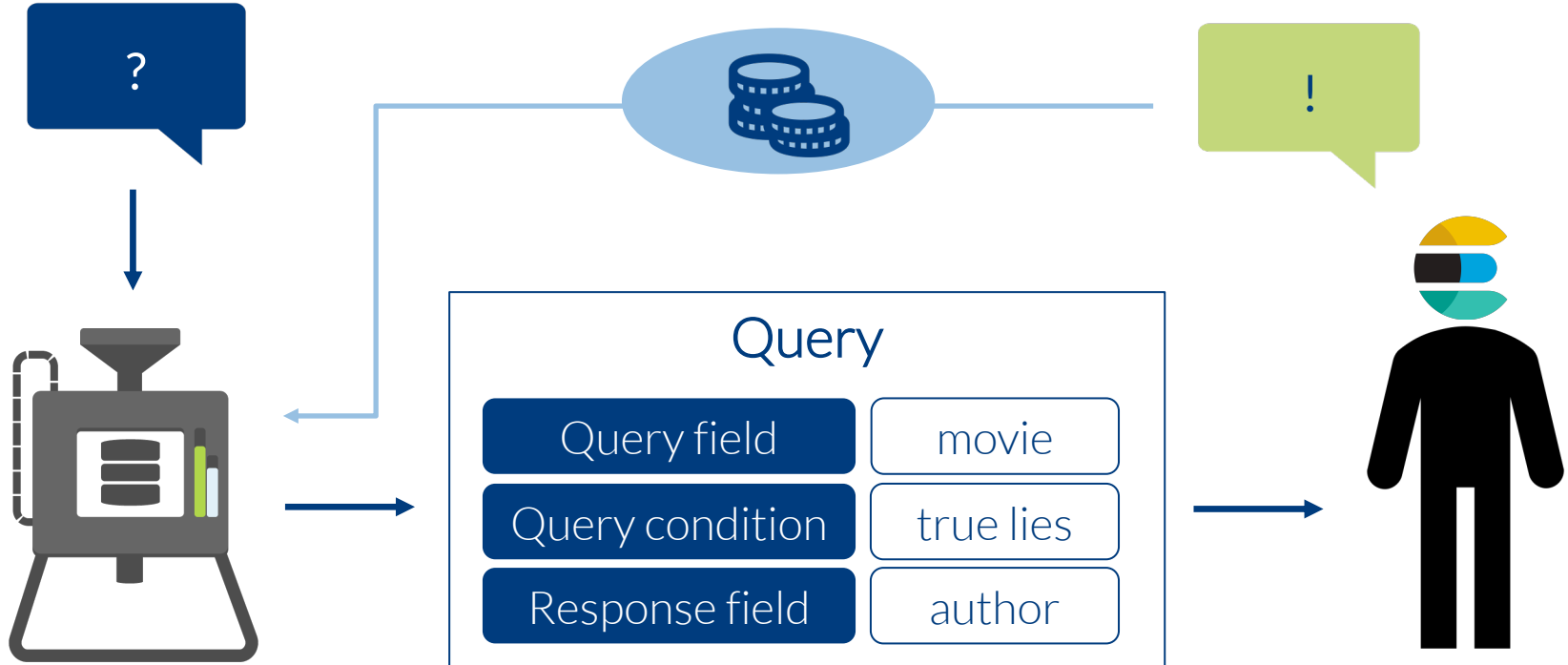


Non-differentiability impedes end-to-end training



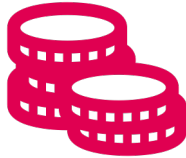
Filling the query template

Reinforcement Learning for the rescue



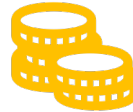
Rewards

-2



invalid queries

-1



valid queries
incorrect results

+1*



valid queries
correct results

Results

Design of the reward function matters

Improved performance due to higher positive rewards

valid queries

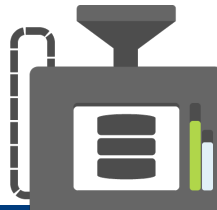
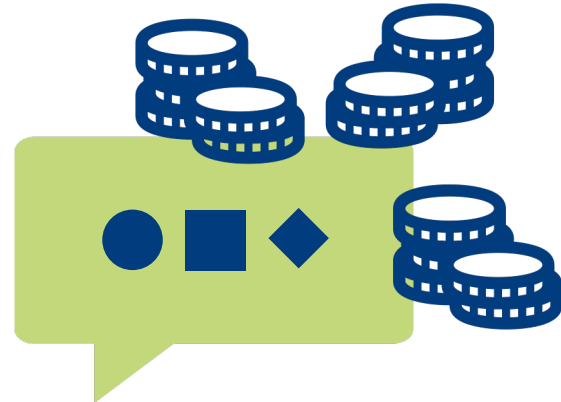
correct results

99.0 %

0.0 %

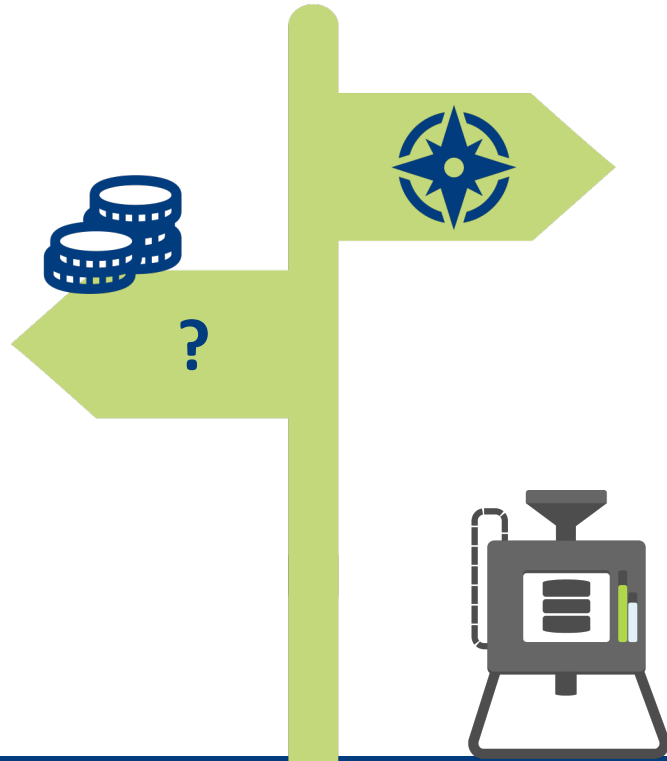
83.3 %

54.5 %



Design of the reward function matters

Exploration boni improve performance



without reward bonus

83.3 %

54.5 %

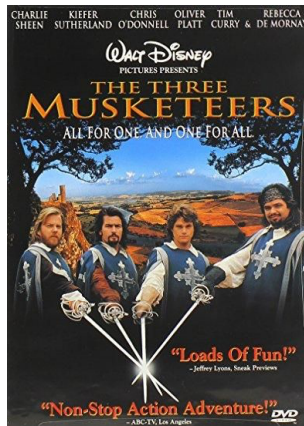
with reward bonus

91.3 %

84.2 %

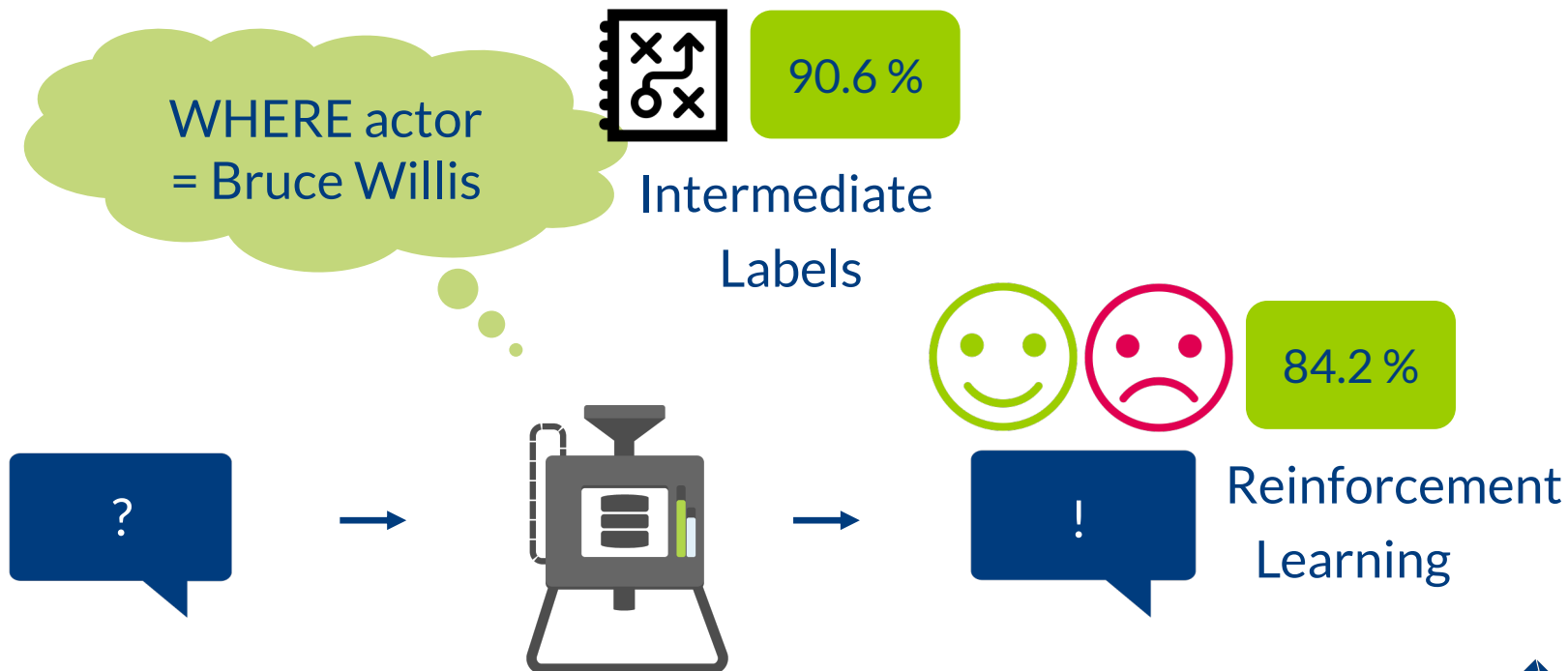
Natural language is ambiguous

Correct queries yield wrong results (~4%)



Comparison to supervised baseline



Intermediate labels provide a better feedback signal



Comparison to supervised baseline

Reinforcement learning requires a **LOT** of resources

Reinforcement Learning		Intermediate Labels	
96k	84.2 %		90.6 %
10k	19.3 %		89.1 %
96k	12h		1h



Comparison to soft lookup

Hard lookup achieves competitive results

Hard lookup

Reinforcement Learning

84.2 %

Intermediate Labels

90.6 %

Soft lookup

MemNN (ensemble)

83.5 %

QA-system

90.7 %



Learnings

Conclusion

- › We applied a Seq2Seq approach with pointer attention to create database queries from natural language questions.
- › Our model achieves end-to-end trainability due to the usage of policy-based Reinforcement Learning and thereby avoids costly intermediate labels.
- › Furthermore, we overcome local optima through exploration induced by count-based reward boni.

Outlook

- › More complex questions & different corpora
- › Improve sample-efficiency of RL
- › Reduce latencies of database interaction

Read more

<https://www.inovex.de/blog/>

<https://www.inovex.de/blog/seqpolicynet-nlp-elasticsearch/>

http://www.aifb.kit.edu/images/d/d3/IAAI-19_paper_88.pdf

Thank you !

Sebastian Blank
Data Scientist

inovex GmbH
Ludwig-Erhard-Allee 6
76131 Karlsruhe

sebastian.blank@inovex.de

